

Taylor Ent. LLC

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3/15/05

Dear Retrofit Lighting,

The lighting retrofit performed at our facility by your company was extremely successful. You should know that the new lighting system that was installed is a vast improvement over the old one. I will tell all my building-owner colleagues about your company. I will recommend you highly.

Thanks for a great job!

Sincerely,

A handwritten signature in black ink, appearing to read 'T. Perry Bowers', with a large, stylized flourish at the end.

T. Perry Bowers